



IT MANAGEMENT JOB FAMILY

CAREER PATH

Director of Strategy and Planning – Level 4

This is a professional position that manages the information technology (IT) business with a very large number of IT resources (typically 50 plus employees) and/or multiple and highly complex IT functions, or has accountability for managing the most complex IT functions in the central IT office that have a statewide impact. Positions at this level are impacted by the size and complexity of the IT function(s) managed and budget size. This position interacts with business partners and external vendors at the highest level. This position coordinates project priorities and determines the best utilization of resources to increase customer satisfaction and is responsible for serving as the Chief Information Officer (CIO), to include strategic planning and direction.

Knowledge, Skills, and Abilities

Comprehensive knowledge of and the ability to demonstrate understanding and successful interpretation, explanation, and application of all assigned areas of IT management and support, as well as the laws, principles, and practices as they are related to implementation within the agency.

Comprehensive knowledge of and the ability to demonstrate understanding and successful interpretation, explanation, and application of the agency's policies, procedures, rules, and regulations in the performance of duties.

Comprehensive working knowledge of and the ability to demonstrate understanding and successful interpretation, explanation, and application of the principles and practices of supervisory and management techniques in the performance of duties.

Comprehensive working knowledge of and the ability to demonstrate successful use of computer equipment and associated software/databases in the performance of duties.

Comprehensive working knowledge of and the ability to demonstrate understanding and successful use of the principles and practices of project management techniques in the performance of duties.

Possess and demonstrate successful communication skills in English via all modes of communication.

Possess and demonstrate successful management and prioritization of work within predetermined deadlines and stressful/adverse situations.



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Possess and demonstrate the ability to successfully work as a team member and positively interact with a variety of people, as well as work hours as assigned.

Ability to demonstrate successful performance in the engagement, training, mentoring, and supervision of assigned personnel and support staff.

Ability to demonstrate successful performance in the research, gathering, correlating, and analyzing of facts to develop statistical reports, charts, recommendations, and/or solutions in the performance of duties.

Ability to demonstrate successful performance and adherence to the rules of conduct for Patrol employees in accordance with General Order 26-02, as well as all other applicable agency policy and procedures.

Ability to demonstrate successful performance and adherence to policy and procedure in the care and maintenance of restricted and confidential information in the performance of duties.

Ability to work with material that may be of a sexual nature relating to criminal activity (e.g., written material, photographs, and/or verbal language, etc.)

MEMBERS: Ability to perform the duties of, and demonstrate successful performance in, the knowledge, skills, and abilities of a Trooper.

Minimum Requirements *(The following represents the minimum qualifications used to accept applicants, provided that equivalent substitution will be permitted in case of deficiencies in either experience or education.):*

CIVILIAN: Bachelor's degree from an accredited institution and 10 years of IT experience in multiple functions and IT leadership roles.

MEMBER: Bachelor's degree from an accredited institution and 10 years of IT experience in multiple functions and IT leadership roles; AND must hold the rank of Lieutenant for one year, or currently hold the rank of Captain within the Missouri State Highway Patrol.



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Must be a United States Citizen, or a legal resident of a country participating in the Visa Waiver Program (VWP).

Necessary Special Requirements

Documented successful completion of at least 40 hours of professional development and leadership training each fiscal year, in accordance with 1CSR 20-6.010.

MEMBERS: Members must maintain the proper Peace Officer Standards and Training (POST) certification while commissioned as a state trooper.

Pay grade: N/A

FLSA Status: Exempt

Work Schedule: An employee in this position works an eight-hour shift as directed; however, working hours are subject to change at the discretion of the commanding authority.

Effective: 02/01/2025

Reviewed: 02/01/2025

Revised: 08/19/2025